

Vital Link has been in operation since 1981. Our mission is to provide the senior and disabled communities with medical alarm services that enhance their safety, independence, and peace of mind.

Vital Link is one of the nation's largest independent emergency response companies. We are a family-owned business that has faithfully served thousands of seniors for over 30 years. We are proud to be involved in organizations that serve our communities. When you call us, you will be talking to a real person, not to someone's voicemail. You will not be transferred from department to department and you will get answers to your questions promptly.

"I have referred many of my patients to Vital Link over the years. They treat them with dignity and respect and provide a wonderful service that allows our older adults to live independently at home."

Alan B., Licensed Clinical Social Worker

"I know first hand that Vital Link saves lives. That's why I got one for my grandmother. If she falls, I know she'll get help quickly."

Zach H., Oakland Firefighter/Paramedic

"Twice you have helped me when I have fallen and couldn't get up - thank goodness for your help. Your response was excellent and your service gives me peace of mind."

Ercel W., San Francisco, CA

"I am writing on behalf of my mother-in-law. We started using your service quite some time ago. She has had to use your service several times. We have been pleased at the quick response each and every time. We are thrilled that she has this service and will refer you to family and friends."

Daughter in law of client Milia Z., Hayward, CA

"I had a varicose vein burst last night and would have bled to death without immediate help. Thank God I had my pendant on and was able to have you alert the paramedics. Thank you so much."

Peggy P., Vacaville, CA



Vital Link
Medical Alert Systems
Est. 1981

Vital Link
6529 Telegraph Ave.
Oakland, CA 94609

CALL 1-800-752-5522

www.vital-linkinc.com

Vital Link Gives You Protection, Safety, Peace of Mind & Your Independence.



Never be alone.

The help you need is as easy as the touch of a button.

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Dependable Equipment

Two Way Voice Unit

The Vital Link has two parts: a communicator and a transmitter. The communicator simply plugs into your modular telephone jack and an electric outlet. You don't need to have any special wiring or even an extra phone jack. Pressing your help button (worn around the neck or wrist) will allow you to summon help when needed. The waterproof pendant, which weighs less than an ounce, allows you to move freely in and around your home. It gives you the ability to call for help without having to reach the phone.

We Are There 24 Hours a Day... 7 Days a Week!

Monitoring Service

Our monitoring center receives calls from the communicator when it's activated. The center is staffed with caring professionals who are there to help you.

Once we receive a signal, we will try to speak to you over the communicator's built-in speaker. If you cannot answer, we will either contact someone you have designated or alert the proper authorities. If you can respond, our monitoring center will take the appropriate action to get you help.

The Vital Link Difference

- ✓ Waterproof Pendant
- ✓ Battery Backup - works even in a power outage
- ✓ Lifetime Warranty
- ✓ Low Monthly Monitoring Fee
- ✓ Financial Aid Program
- ✓ Voice to Voice Communication
- ✓ UL Listed and 5 Diamond EMD Certified Monitoring Center
- ✓ No Long Term Agreement
- ✓ Easy Installation With No Special Wiring
- ✓ Family Owned and Operated
- ✓ Medication Reminders Available
- ✓ Call Reminders to Test
- ✓ BBB A+ Rating

How Vital Link Works

Press the button if you need help...



Your Vital Link system is activated...



Our caring staff sends a neighbor, family member or ambulance depending on your needs...



We follow up to make sure that help has arrived.

